

**California Legal Services (Title III B)**  
**Statewide Annual Report**

**Fiscal Year: 2009-2010**

Total Unduplicated Client Count for Fiscal Year: 35,885

Total Cases Closed in Fiscal Year: 37,081

Total Units of Service for Fiscal Year (Unit=1 Hour): 170,734

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS FISCAL YEAR**

**CLIENT AGE**

60-64:	8,380
65-74:	13,346
75-84:	9,720
85+:	3,565
Client Declined to Provide Information:	874
<b>Total:</b>	<b>35,885</b>

**CLIENT GENDER**

Male:	13,630
Female:	22,255
<b>Total:</b>	<b>35,885</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	10,641
Homebound:	773
Lives Alone:	16,309
Institutionalized:	524
Suspected Victim of Elder Abuse/Exploitation:	932
Limited English:	4,680
Rural:	7,554
Greatest Economic Need (Minority):	6,700
Greatest Economic Need (Non-Minority):	10,175
Greatest Economic Need (Minority Status Unknown):	1,028

**CLIENT RACE**

Two or More Races:	707
Caucasian:	25,451
African American:	2,556
Native American/Native Alaskan:	310
Asian/Pacific Islander	
Asian Indian:	146
Cambodian:	22
Chinese:	977
Filipino:	716
Japanese:	253
Korean:	191
Laotian:	7
Vietnamese:	261
Guamanian:	5
Hawaiian:	26
Samoan:	21
Other Asian/Pacific Islander:	350
Race Unknown/Some Other Race:	2,346
Client Declined to Provide Information:	1,540
<b>Total:</b>	<b>35,885</b>

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**CLIENT ETHNICITY**

Hispanic/Latino: 5,974

**CASES OPENED IN FISCAL YEAR**  
 (Total Cases Opened by Legal Problem Code)

**CASES CLOSED IN FISCAL YEAR**  
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	3,762	2,808	832	94
A2. Contracts/Warranties:	1,513	1,029	309	39
A3. Other Consumer/Finance:	2,693	1,441	962	147

**EMPLOYMENT**

B1. Discrimination:	68	62	4	3
B2. Other Employment:	369	258	89	6

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1,027	802	176	40
C2. Conservatorship:	432	274	98	20
C3. Other Family:	769	483	170	35

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	1,588	1,083	399	85
D2. Medicare:	881	393	382	48
D3. Other Health/Community Based Care:	824	592	173	26

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	4,231	2,657	872	222
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2,158	1,554	482	80
E3. Other Housing:	1,305	1,027	214	27

**INCOME MAINTENANCE**

F1. Social Security:	1,007	596	225	46
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F2. Supplemental Security Income (SSI):	1,142	730	249	64
F3. Pensions/Retiree Benefits:	251	182	47	10
F4. Other Income Maintenance:	846	627	181	50
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	579	217	69	76
G2. Elder Abuse/Neglect/Exploitation:	1,073	640	212	174
G3. Other Individual Rights:	1,315	893	233	583
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	5,815	3,507	1,978	47
H2. Advance Health Care Directives (AHCD):	1,999	647	1,231	0
H3. Financial Powers of Attorney:	1,795	807	754	1
H4. Other Miscellaneous:	1,666	1,051	440	17
<b>TOTAL CASES OPENED IN FISCAL YEAR:</b>	<b>39,108</b>	<b>TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		24,360	10,781	1,940
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT</b>	<b>157,260</b>			

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR:	652
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR:	2,249
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR:	719
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR:	2,795